

POWER BUTTON

Turn On/Off

Press and hold for 4 seconds to turn the device on/off. The device will vibrate each time it powers on/off.

CALL BUTTON 1

Voice Memo

Press and hold for 3 seconds. Record vital information for the Peoplesafe ARC in the event of an alarm.

CALL BUTTON 2

Timed Activity

Press and hold for 3 seconds to set a timer at the start of an appointment or activity. The system will check on your welfare when the timer expires. If no response after the timer has expired an alarm will be raised.

By default, the timer is set to 60-mins and can be amended through our portal.

SOS BUTTON

SOS Alarm

Press and hold for 3 seconds. To raise an alarm to our Peoplesafe Alarm Receiving Centre (ARC). The device will vibrate when connected.



CALL BUTTON 3

Fall Detection Alarm On/Off

A slip, trip or fall will automatically raise a SOS alarm without pressing a button. **Press and hold for 3 seconds** to toggle fall detection on/off.


To **cancel this alarm**, return the device to an upright position before the audio beeps stop.



LED INDICATORS


Battery Performance

 Single red flash battery normal.

 Triple red flash battery is low.

Network Connection

 Double green flash there is a network connection.

 Single green flash there is no network available at your current location.

GPS signal

 Green flash every 5 seconds a GPS signal is available. If an alarm is raised your location is captured.

No flash there is no GPS signal available at your current location. The device will report its last known location.

SOS ALARM

SOS

Raise an alarm in an emergency when you need urgent assistance. The device will beep to confirm alarm signal has been sent to our ARC with your identity and specific location.

A two-way communication will open and if safe to do so our alarm controller will speak to you and will respond accordingly to the situation to hand.

To activate: Press and hold the SOS Button for **3 seconds**.

VOICE MEMO



Where GPS signal is low or before meeting a client, starting an appointment or commencing a task, you can leave a message with vital information for the ARC. For example, the name of the person you are visiting, the flat number or what floor you are on. If sharing the device state your name. The alarm controller can listen to voice memos for alarms raised within 24 hours of recording the memo.

To activate: Press and hold call button 1 for **3 seconds**.

TIMED ACTIVITY



Before meeting a client, starting an appointment or commencing a task, set a timed activity by following the voice prompts. The system will check on your welfare if this timer expires, and if there is still no response an alarm will be raised to the ARC. By default, the timer is set for 60 minutes. This can be amended in the portal.

To activate: Press and hold call button 2 for **3 seconds**.

USEFUL NUMBERS

Save the Peoplesafe ARC phone numbers to your contact list on your smartphone.

+44208 786 1010

+44203750 0998

For more information view:

helpdesk.peoplesafe.co.uk



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