

SOS BUTTON

SOS Alarm

Press and hold for 3 seconds. To raise an alarm to our Peoplesafe Alarm Receiving Centre (ARC). The device will beep when connected.

VOICE MEMO

Press and hold for 3 seconds. Record vital information for the Peoplesafe ARC in the event of an alarm.

TIMED ACTIVITY

Press and hold for 3 seconds to set a timer at the start of an appointment or activity. The system will check on your welfare when the timer expires. If no response after the timer has expired an alarm will be raised.

By default, the timer is set to 60-mins and can be amended through our portal.

POWER BUTTON

Turn On - Press and hold for 3 seconds. The device will vibrate and power up.

Turn Off - Press and hold for 6 seconds. The battery LED will turn red and the device will switch off.

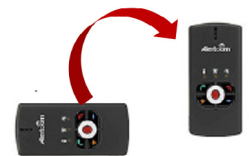


FALL DETECTION ALARM

Fall Detection Alarm On/Off

A slip, trip or fall will automatically raise an SOS alarm without pressing a button. **Press and hold for 3 seconds** to toggle fall detection on/off.

To **cancel this alarm**, return the device to an upright position before the audio beeps stop.



LED INDICATORS

Battery Performance

No LED flashing the battery status is normal.

Double flash the battery is low and requires charging.



Network Connection

No LED flashing means there is a network connection.

A single flash means there is no network connection available.



GPS signal

Green flash every 5 seconds a GPS signal is available. If an alarm is raised your location is captured.

A single flash means there is no GPS signal available at your current location. The device will report its last known location.



SOS ALARM

SOS

Raise an alarm in an emergency when you need urgent assistance. The device will beep to confirm alarm signal has been sent to our ARC with your identity and specific location.

A two-way communication will open and if safe to do so our alarm controller will speak to you and will respond accordingly to the situation to hand.

To activate: Press and hold the SOS Button for 3 seconds.

VOICE MEMO



Where GPS signal is low or before meeting a client, starting an appointment or commencing a task, you can leave a message with vital information for the ARC. For example, the name of the person you are visiting, the flat number or what floor you are on. If sharing the device state your name. The alarm controller can listen to voice memos for alarms raised within 24 hours of recording the memo.

To activate: Press and hold the green phone button for 3 seconds.

TIMED ACTIVITY



Before meeting a client, starting an appointment or commencing a task, set a timed activity by following the voice prompts. The system will check on your welfare if this timer expires, and if there is still no response an alarm will be raised to the ARC. By default, the timer is set for 60 minutes. This can be amended in the portal.

To activate: Press and hold the orange + button for 3 seconds.

KEEP SAFE

Save the Peoplesafe ARC phone numbers to your contact list on your smartphone.

+44208 786 1010

+44203750 0998

For more information view:

helpdesk.peoplesafe.co.uk



ALERTCOM-K4-HTG01