

## MYSOS ID BADGE 4G HOW TO GUIDE





#### **RIPCORD**

#### Ripcord Alarm

If the lanyard is detached from the device a 10-second pre-warning alarm beeps before an alarm is raised to the ARC.

To cancel this alarm, re-insert the lanyard loop piece back into the device before the audio beeps stop.

#### **SOS BUTTON**

Power On/Off

#### **SOS Alarm**

Press and hold for 4 seconds. The device will vibrate and connect to the ARC. If you activate the alarm by mistake, inform the controller by stating "False alarm".

#### **LED SCREEN**

View the remaining battery, GPS signal, network, mobile strength, time and unique IMEI number with a **single press** of the **power button**. The LED screen will display for a few seconds before entering sleep mode to conserve battery.



**POWER BUTTON** 

# Press and hold for 4 seconds to turn on/off. The LED screen will state Power Off before the device turns off.

#### **Manual Position**

Press and hold for 2 seconds. The LED screen will state Manual Position when your GPS location has been sent to Peoplesafe.

#### **CALL BUTTON**

### **Timed Activity**

Press and hold for 3 seconds to set a timer at the start of an appointment or activity. The system will check on your welfare when the timer expires. If no response after the timer has expired an alarm will be raised

#### **Test Line**

**Double press** and leave a message. Listen to the message playback to check the sound quality.



# PROTECTING YOUR PERSONAL SAFETY



#### **TIMED ACTIVITY**

Before meeting a client, starting an appointment or commencing a task, set a timed activity by following the voice prompts. The system will check on your welfare if this timer expires, and if there is no response an alarm will be raised to the ARC. By default, a 60- minute timer will begin. This can be amended in the portal.

To activate: Press and hold the call button for 3 seconds.



#### **TEST LINE**

Have confidence that the device will work when you need it most. Perform a test call to ensure the device is registered and check the sound quality. We recommend completing this test every three months.

To activate: Double press the call button.

#### **USEFUL NUMBERS**

Save the Peoplesafe ARC phone numbers to your contact list on your smartphone.

- +44203 750 0998
- +44208 786 1010

For more information download the user guide from our Help Centre.



ID140-TL-TA-HTG01