

## BATTERY INDICATOR

- **Single RED** flash is a good battery status, and the device is on.
- **Triple RED** flash and a double audio beep means the battery is low.
- **Solid RED** indicator the device is charging.

## NETWORK CONNECTION

- **Single YELLOW** flash is a low mobile signal.
- **Double YELLOW** flash is a good mobile signal.
- **No indicator** means no network connection.

## CALL BUTTON 2

### Device Test Line

**Press and hold for 3 seconds** and the device will vibrate to confirm the call has started. Follow the voice prompts to leave a message. Listen to the message playback to check the sound quality.

## SOS BUTTON

### SOS Alarm

**Press and hold for 4 seconds** the device will vibrate and connect to the ARC. If you activate the alarm by mistake, inform the controller by stating "False Alarm".

## POWER BUTTON

### Power On/Off

**Press and hold for 2 seconds** to turn on the device will vibrate and then start up. The battery indicator will flash RED periodically when the device is on.

**Press and hold for 5 seconds** to turn off the device. All LED indicators will flash, and the device will vibrate then switch off.

### Manual Position

**Press and hold for 2 seconds** to log your GPS location to Peoplesafe. The device will vibrate to confirm the location is sent.

## GPS & WI-FI INDICATOR

- **Single BLUE** flash the GPS location sent to Peoplesafe.
- **Double BLUE** flash the Wi-Fi location sent to Peoplesafe.
- **Triple BLUE** flash both GPS and Wi-Fi locations sent to Peoplesafe.
- **No indicator** means no GPS or Wi-Fi connections. The last known location would have been recorded.

## CALL BUTTON 1

### Timed Activity

**Press and hold for 3 seconds** to set a timer at the start of an appointment or activity. The system will check on your welfare when the timer expires. If no response after the timer has expired an alarm will be raised.





## CALL BUTTON 1

### Timed Activity

Before meeting a client, starting an appointment or commencing a task, set a timed activity by following the voice prompts. The system will check on your welfare if this timer expires, and if there is no response an alarm will be raised to the ARC. By default, a 60-minute timer will begin. This can be amended in the portal.

**To activate:** Press and hold the call button 1 for 3 seconds.



## CALL BUTTON 2

### Device Test Line

Have confidence that the device will work when you need it most. Perform a test call to ensure the device is registered and to check the sound quality. We recommend completing this test every three months.

**To activate:** Press and hold the call button 2 for 3 seconds.

## USEFUL NUMBERS

Save the Peoplesafe ARC phone numbers to your contact list on your smartphone.

**+44208 786 1010**

**+44203750 0998**

For more information download the user guide from our Help Centre.



MySOS 621 & 640 HTG01 TL TA