

BATTERY INDICATOR

- **Single RED** flash is a good battery status, and the device is on.
- **Triple RED** flash and a double audio beep means the battery is low.
- **Solid RED** indicator the device is charging.

NETWORK CONNECTION

- **Single YELLOW** flash is a low mobile signal.
- **Double YELLOW** flash is a good mobile signal.
- **No indicator** means no network connection.

CALL BUTTON 2

Device Test Line

Press and hold for 3 seconds and the device will vibrate to confirm the call has started. Follow the voice prompts to leave a message. Listen to the message playback to check the sound quality.

SOS BUTTON

SOS Alarm

Press and hold for 4 seconds the device will vibrate and connect to the ARC. If you activate the alarm by mistake, inform the controller by stating "False Alarm".

POWER BUTTON

Power On/Off

Press and hold for 2 seconds to turn on the device will vibrate and then start up. The battery indicator will flash RED periodically when the device is on.

Press and hold for 5 seconds to turn off the device. All LED indicators will flash, and the device will vibrate then switch off.

Manual Position

Press and hold for 2 seconds to log your GPS location to Peoplesafe. The device will vibrate to confirm the location is sent.

GPS & WI-FI INDICATOR

- **Single BLUE** flash the GPS location sent to Peoplesafe.
- **Double BLUE** flash the Wi-Fi location sent to Peoplesafe.
- **Triple BLUE** flash both GPS and Wi-Fi locations sent to Peoplesafe.
- **No indicator** means no GPS or Wi-Fi connections. The last known location would have been recorded.

CALL BUTTON 1

Voice Memo

Press and hold for 3 seconds and the device will vibrate to confirm the call has started. Record vital information for the Peoplesafe ARC in the event of an alarm.





CALL BUTTON 1

Voice Memo

Before meeting a client, starting an appointment or commencing a task, leave a message with vital information for the ARC. For example, the name of the person you are visiting, the flat number or what floor you are on. If sharing the device state your name. The alarm controller can listen to voice memos for alarms raised within 24 hours of recording the memo.

To activate: Press and hold the call button 1 for 3 seconds.



CALL BUTTON 2

Device Test Line

Have confidence that the device will work when you need it most. Perform a test call to ensure the device is registered and to check the sound quality. We recommend completing this test every three months.

To activate: Press and hold the call button 2 for 3 seconds.

USEFUL NUMBERS

Save the Peoplesafe ARC phone numbers to your contact list on your smartphone.

+44208 786 1010

+44203750 0998

For more information download the user guide from our Help Centre.



MySOS 621 & 640 HTG01 TL VM